

Training booking and terms

Booking and terms

A date is only secured once AW Detailing has confirmed it by email and the deposit is paid.

- Fill in the enquiry form with your name, number, email, where you are based, the course and your preferred date. The form alone does not secure a date.
- The team replies to agree a date. Once confirmed, the deposit secures it.
- The balance is due 14 days before the course starts.
- The studio address is given once you are booked in.

Training terms and conditions

By paying a deposit you agree to these terms with AW Detailing Limited. Please read them before you pay.

Deposits

Each course has its own deposit, shown on the course page. Once your deposit is paid and you have confirmed you have read these terms, your booking is agreed on them.

Cancellation

Each course takes preparation: scheduling the team, arranging vehicles and preparing materials. A cancelled place is very hard to fill at short notice. If you cancel within 14 calendar days of your course date, the full course fee is payable, whatever the reason.

Rescheduling

Ask to move your date at least 14 calendar days before it. A request made inside 14 days is treated as a cancellation.

Cancellation by us

If we have to cancel or move a course because of trainer illness, severe weather or something unforeseen, we will offer you another date or a full refund.

Deferral

At our discretion, and for serious family reasons such as bereavement or childcare, we may allow one deferral to a later date. A deferral needs:

1. The course fee paid in full before the original date.
2. The new course attended within six months of the original date.
3. A space available on the date you choose.
4. The place stays with you and cannot be passed to someone else.

If you do not attend the new date, the fee is forfeited in full.

Your responsibilities

Follow safety instructions and use equipment responsibly. AW Detailing is not liable for injury or damage caused by misuse of tools, chemicals or machinery. Do not record or copy training materials without written permission.

General

Business guidance on the courses is general and is not legal, tax or financial advice. Results depend on the individual, and AW Detailing does not guarantee income or outcomes.